



  
Menara Prima 12<sup>th</sup> Floor  
Jl. DR. Ide Anak Agung  
Gde Agung Blok 6.2  
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[www.citatah.co.id](http://www.citatah.co.id)



## Residential Limited Warranty

NEXQUARTZ warrants to the original owner of the permanently installed NEXQUARTZ Engineered Quartz products for a period of fifteen (15) years from the date of installation that the quartz products will be free from the manufacturing defects. It is the responsibility of the fabricator, dealer or distributor to thoroughly inspect and approve the products prior to any fabrication and installation.

### **This Limited Warranty Covers:**

- Replacement of any defective material. It does not cover labor, removal, fabrication, or installation of material.
- NEXQUARTZ Engineered Quartz products that has been maintained in accordance with the Care & Maintenance Guide provided by NEXQUARTZ.
- Permanently installed NEXQUARTZ Engineered Quartz products in residential structures that have not been altered or moved from the original installation.



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### **This Limited Warranty Does Not Covers:**

- Residence where the owner is not the occupant.
- Use in commercial property including rental property, office or any other place of business.
- Chemical abuse, thermal shock, color variation, improper use or neglect, improper fabrication, and improper installation of NEXQUARTZ Engineered Quartz products.
- Supplemental repairs or modification to the areas adjoining NEXQUARTZ Engineered Quartz products installation.
- Natural disaster, structural movement, and weather changes.
- Accidents or vandalism on installed NEXQUARTZ Engineered Quartz products.
- Seam appearance or performance.
- Damage or injury caused by jobsite conditions.
- Any installed NEXQUARTZ Engineered Quartz products with a visible manufacturing defect. Products should be inspected and approved by fabricator, dealer or distributor prior to any fabrication and installation.
- Any electrical, plumbing, tile or cabinet work modifications may damage the installed NEXQUARTZ Engineered Quartz products and may require repair or replacement of the said products.
- Spots or blemishes less than 16mm (5/8) are a natural part of the manufacturing process, are not considered flaws. And will not be covered under the warranty.
- NEXQUARTZ Engineered Quartz products that are fabricated, and installed by a non-certified installer.



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This Limited Warranty is transferable within the fifteen (15) years Limited Warranty period when the register owner and the initial owner submit the written request to NEXQUARTZ within thirty (30) days after the ownership of the residence. Any remaining period of the Limited Warranty will be transferred to the new residence owner. In all case, the new owner must follow the warranty guidelines for care and use in order to receive benefit under this warranty.

To make a claim under this warranty, the residence owner must submit a written claim to NEXQUARTZ